Here's the procedure you'll need to follow to upgrade the firmware for your Trak2.

Care should be exercised when performing any type of operation with the Trak2's cover removed. If you are uncomfortable with the following EPROM replacement procedure, please contact your dealer to make arrangements for him to perform the upgrade.

1) Insure that the Trak2's AC input cable is disconnected.
2) Insure that you are properly grounded; this may be accomplished by the use of grounding wrist straps, or by briefly touching the chassis of the Trak2.
3) Unscrew 24 Phillip-head screws to remove the top cover.
4) Locate EPROM U18, a rectangular 28-pin chip located directly behind the headphone jack (see photo below)
5) Remove EPROM U18 with an EPROM pulling tool. Alternatively, a small screwdriver or other small instrument may be used, but extra precaution should be taken to avoid damage to the circuit card. Insert the instrument under one end of EPROM chip, and carefully lift the chip a small amount. Repeat the operation on the other side of the chip. In this manner, slowly work the chip out of the socket without abruptly prying it out.
6) Locate the indented semi-circle at the end of the new EPROM, and install the EPROM such that this indentation is oriented towards the BACK of the unit. Gently press the EPROM straight down into the socket with your thumb.
7) Replace the top cover, insert a screw or two, and confirm that the Trak2 operates correctly. Note the new firmware version displayed as the unit is booting up.
8) Replace the remaining screws, and resume recording!